



COVID-19 Family Update

March 17th, 2022

Dear Families, Friends, and Partners in Care,

As you may be aware, Provincial Health Officer, Dr. Bonnie Henry, and Minister of Health, Adrian Dix, announced new changes to visitation in long-term care settings. Here is what you need to know:

- Effective Friday, March 18th, social visitation will be expanded to allow further connection between Elders and their families.
- Preventative measures including physical distancing, hand washing, wearing of medical-grade face mask at all times while onsite, screening, proof of vaccination, and rapid point of care (POC) testing of visitors **will remain** in place. Please also be ready to show your BC Services Card (also known as Care Card or PHN) for record-keeping purposes.
- Existing exemptions to the rapid testing (end of life, kids under 12) **will remain** in place.
- Please be patient and allow ample time to fully complete the testing process as results are ready in approximately 20 minutes.
- Visitors who receive a positive rapid test result, refuse to receive a rapid POC test, or who do not demonstrate that they are fully vaccinated will not be able to enter, including passing through to access an outdoor space.
- During an outbreak or period of enhanced monitoring, social visitation may be suspended at the direction of the Medical Health Officer (could be the neighbourhood, floor, or throughout the entire home). In these circumstances, only Essential Visitors will be allowed. At this time, **Essential Visitor parameters have not changed**.
- Given the expected volume of visitors and to accommodate staffing levels, visits must be pre-booked online using the online tool at <https://kinsmenlodgevisitation.as.me/>.
- While there will be no visitor limits within the home, in order to alleviate concerns around line ups for testing, there is a maximum of two adults and one child under 12 per booking.
- Monday – Friday, visiting hours are **11:00 AM - 7:00 PM** daily.
- Saturday – Sunday, visiting hours are **10:00 AM - 7:00 PM** daily.

BC is entering a new phase of its pandemic response. These changes are a direct result of the steady downward trend of BC's COVID-19 case counts and hospitalizations, and we hope for even more easing of restrictions in the near future. For now, we thank you for your continued patience and support of these safety guidelines.

If you should have any further questions, please feel free to contact us at info@kinsmenlodge.ca or call the Visitation Monitor at (604) 580-8053.

Warm Regards,

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